

2020 ANNUAL REPORT

Individuals Served, shelter
stay increased due to
COVID to 90 + days.
90 days.

| | |
|---------------------------------------|----|
| Crisis House: | 73 |
| **Men | 43 |
| ** Women | 21 |
| ** Children | 9 |
| SJK House: 1 Family | 5 |
| Northport Apts. 5 Families | 10 |

AGENCY BUDGET:

\$448,428

CARES Funds

\$75,000

Donations:

\$64,936

Value of Donated Goods:

\$79,787

MEALS SERVED:

18,000

FOOD BASKETS:

115

EMPLOYED UPON EXIT:

30

EXITED TO HOUSING:

17

CAPTRUST donates \$10,000 to the Crisis House

On Giving Tuesday, December 1st, Marie Morole, Executive Director, accepts a \$10,000 donation from Catherine Seeber of CAPTRUST Lewes, the donation came as an unexpected surprise. Morole, was actually speechless as she opened the envelope. With the COVID restrictions, we were not able to shake hands or "hug" as our instincts would have liked. To receive an unsolicited donation from a foundation is commonly unheard of. The donation definitely comes in handy since many of the annual fund raising events were cancelled for 2020. It was a very challenging year, however The Crisis House was able to maintain services and housing during the pandemic with the generous support of the community. The donation from CAPTRUST will supplement the 2021 budget and get us off to a good start.

The CAPTRUST made over \$450,000 to 45 charities around the country. The Giving thanks campaign was made possible through donations from hundreds of CAPTRUST employees.



CRISIS HOUSE AIDS THE COMMUNITY WITH FOOD BASKET DISTRIBUTION

The Crisis House has always been fortunate to have many organizations and individuals donate canned goods, toiletries, paper goods and a variety of items to assist in serving the homeless in our community. During the pandemic, we felt the need to help our neighbors and share some of our food supplies. Empty boxes were donated from Staples, and collected by staff members. Boxes were filled with a variety of food items by staff members Sheila Ayers and Geno Savero. They were stacked for distribution on Dec 18th.

Joe Holder led the team of Alex Willette, Josh Von Ville and Ashley Crispin along with two of our program residents Kenny Davis and Abdul Brown in handing out 105 food boxes to those in need. Most came in cars, some came on foot...we were very happy to be a part of providing for our neighbors.



CHRISTMAS DURING THE PANDEMIC

Area groups , churches and businesses provided gifts for residents of the Crisis House and our transitional housing residents. The Salt Pond Women's group, Bethel Women's Ministry , The Law Offices of Edward Gill and Bear Trap community group, were very generous this year as many struggled adapting to the "new normal", staff and residents alike were very grateful.



COMMUNITY PARTNERS AND SUPPORTERS

ALONG WITH THOSE MENTIONED MANY MORE INDIVIDUALS, BUSINESSES, CHURCHES, SCHOOL GROUPS AND SOCIAL GROUPS SUPPORT US ANNUALLY THROUGH FINANCIAL DONATIONS AND WITH NEEDED SUPPLIES AND COMMODITIES. WE WOULD BE UNABLE TO PROVIDE OUR SERVICES WITHOUT THEIR CONTINUED SUPPORT

- ♦ All Saints Episcopal Church
- ♦ Army National Guard
- ♦ American Legion Post 8
- ♦ Artisans Bank
- ♦ Carey's UMC
- ♦ Conley's Chapel
- ♦ Crossroads Community Church
- ♦ Community Bank of DE
- ♦ Christian Storehouse
- ♦ Discover Bank
- ♦ Epworth UMC
- ♦ First Baptist Church
- ♦ Food Lion Foundation
- ♦ Grace Millsboro UMC
- ♦ Groome UMC
- ♦ Georgetown Millsboro Rotary
- ♦ Georgetown Farmers Market
- ♦ Georgetown Presbyterian Church
- ♦ Haven Outreach Community Center
- ♦ King Foundation
- ♦ Lewes Rehoboth Moose Lodge
- ♦ Lewes Presbyterian Church
- ♦ Law Offices of Edward Gill, Esq
- ♦ Long Neck UMC
- ♦ M & T Foundation
- ♦ Moe's
- ♦ Ocean View Presbyterian Church
- ♦ Polo Outlet
- ♦ Perdue Foundation
- ♦ Primos Pasos
- ♦ St. Marks Episcopal Church
- ♦ St. Matthew By The Sea
- ♦ St. Georges Chapel
- ♦ Shiloh Community Church
- ♦ Sussex County Council
- ♦ Seaside Amusements
- ♦ Sea Grass Community of Dagsboro
- ♦ Walmart Georgetown
- ♦ WaWa Foundation

OUR MISSION

TO PROVIDE EMERGENCY
HOUSING AND SUPPORT
SERVICES TO HOMELESS
INDIVIDUALS AND
FAMILIES IN SUSSEX
COUNTY
"FROM HOMELESSNESS TO
HOME AGAIN"



VISIT US ON THE WEB:
WWW.SCCHSINC.ORG
FB: Crisis House

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Senior Case Manager***

CRISIS HOUSE ADAPTS TO COVID

The Crisis House has been in operation for 39 years, during this time programs, populations, policies and staff have changed to meet the needs of the clients. During 2019 we were fortunate to receive funding to remodel our first floor and kitchen. Much to our surprise, not a day to soon, we now have more space in the “common room” and the reception area to keep everyone safe and separated during the pandemic. COVID has changed many ways we operate, while still providing temporary shelter, the number of individuals at the shelter is half than normal to abide by social distancing, housing only 8-9 individuals. We have kept residents longer than usual due to the pandemic, therefore we haven’t served as many as in recent years, but have served those in residence for longer periods of time. Staff has had to fill the gaps left by volunteers, who traditionally came in the shelter to provide workshops and services. During the pandemic we are not permitting any one other than staff and residents in the shelter. All new residents are tested before admittance and daily temperature checks are mandatory. The staff has pulled together to get us through this unique time. We would have been unable to continue our services without the commitment and endurance of our shelter staff guided by our senior case manager, Maggie Glick.

HOW YOU CAN HELP

THE CRISIS HOUSE IS ALWAYS IN NEED OF:

- ♦ COFFEE, SUGAR , CREAMER & DRINK MIXES
- ♦ CLEANING SUPPLIES, PAPER GOODS
- ♦ NEW TWIN SHEETS, BLANKETS, PILLOWS
- ♦ MEAL DONATIONS FOR HOLIDAYS

- ♦ MONETARY GIFTS SENT TO AGENCY OR THROUGH PAY PAL ON OUR WEBSITE.

- ♦ DONATIONS MADE THROUGH WALMART.COM: CLICK ON GIFTS AND REGISTRY, ENTER CRISIS HOUSE HOMELESS SHELTER AND PICK ITEMS ON OUR LIST. THE ITEMS WILL BE SHIPPED DIRECTLY TO US.